

Letters Group  
Headquarters

GPO Box 1777  
MELBOURNE VIC 3001

111 Bourke Street  
MELBOURNE VIC 3000

[auspost.com.au](http://auspost.com.au)

8 December, 2009

Dear Bulk Mail Partner

As you may be aware, the Communications, Electrical and Plumbing Union (CEPU) has asked their Australia Post members to take strike action on Friday 11 December and Saturday 12 December.

We are extremely disappointed with this decision; however we want to reassure you that any such action will be minimised through the diligence and dedication of our people, many of whom will continue to work.

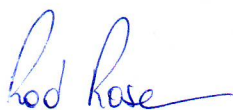
It should be pointed out that the number of people who voted to support industrial action represents only 25% of Australia Post's 35,000 staff.

We apologise for any unease this may cause you. December is an important period for us all, and we pride ourselves on maintaining our service standards and providing timely and efficient service to you at this time.

Thank you for your continued support of Australia Post. Please don't hesitate to contact your Account Manager should you have any queries.

A copy of this letter has been posted on LQS.

Yours sincerely



Rod Rose

**Manager, Letters Products and Support Services**

**Direct Telephone 03 9106 8235**

**Direct Facsimile 03 9206 4115**